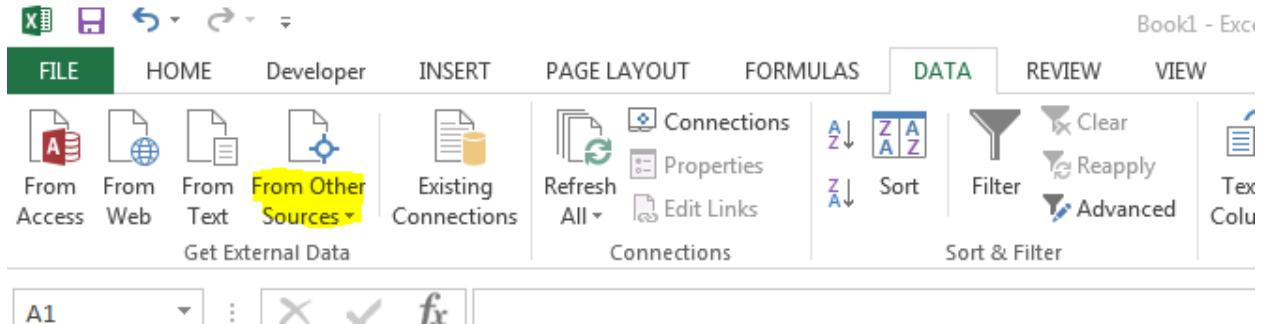


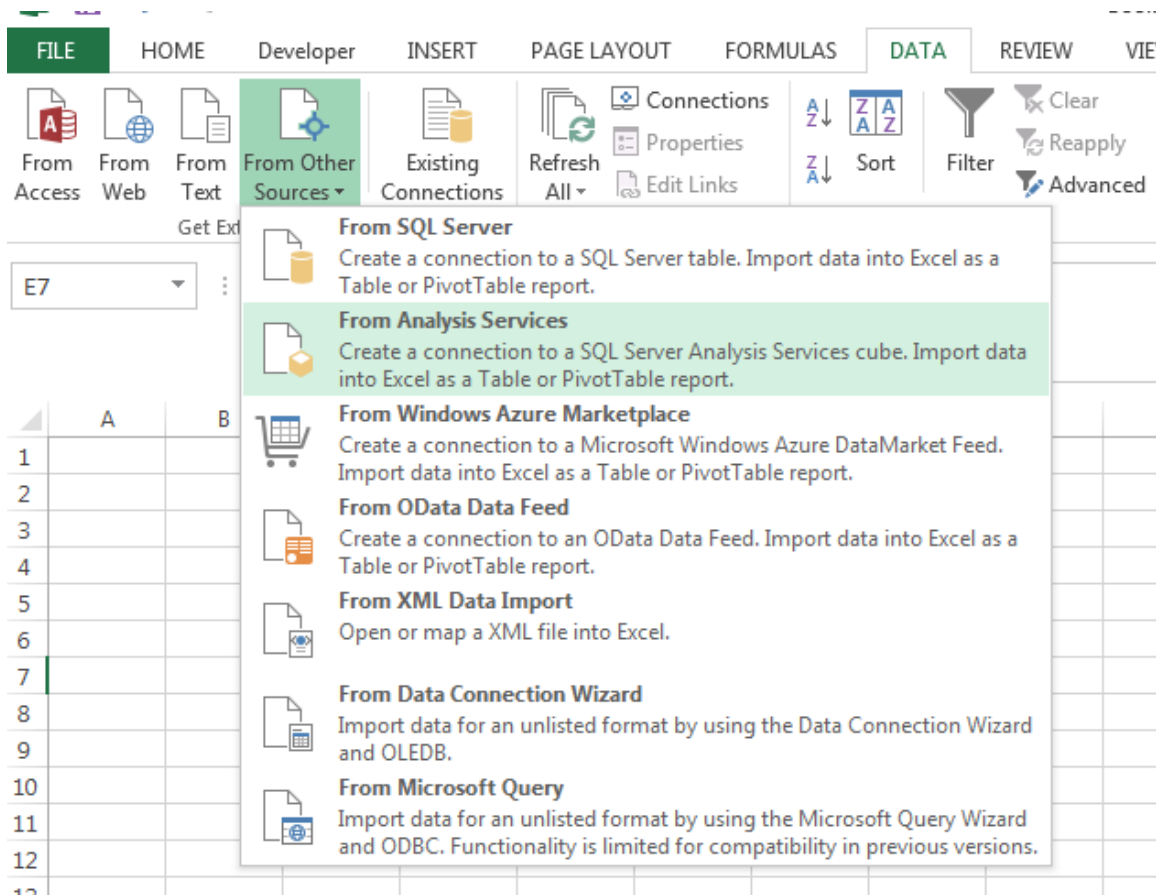
Master Cube Connection

1. Connect to Master Cube using Excel by going to **DATA** ribbon and under **FROM OTHER SOURCES** click on **FROM ANALYSIS SERVICES**

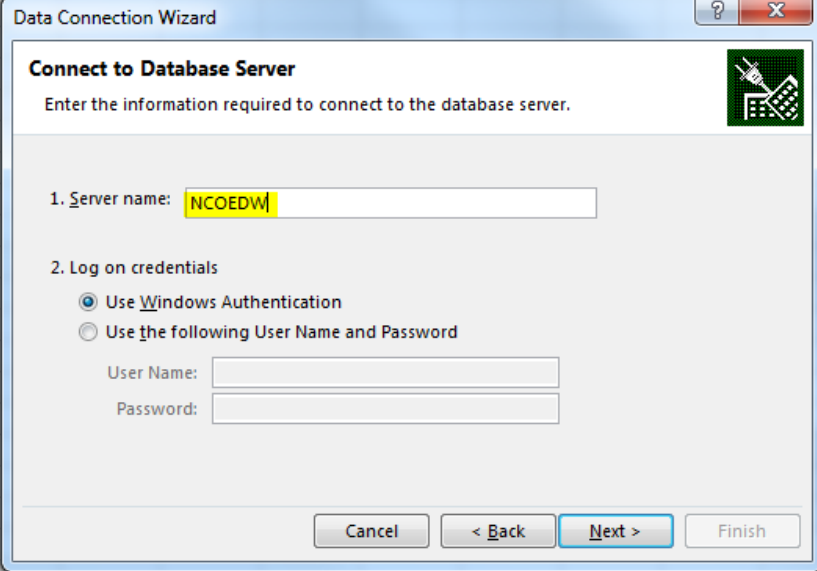
Click on the dropdown from **FROM OTHER SOURCES**:



Click on the **FROM ANALYSIS SERVICES** option in the dropdown:



As the **Server name** type **NCOEDW** and click **NEXT**



The screenshot shows the 'Data Connection Wizard' window with the title 'Connect to Database Server'. It prompts the user to 'Enter the information required to connect to the database server.' The first step is '1. Server name:' with a text box containing 'NCOEDW'. The second step is '2. Log on credentials' with two radio button options: 'Use Windows Authentication' (selected) and 'Use the following User Name and Password'. Below these are text boxes for 'User Name:' and 'Password:'. At the bottom are buttons for 'Cancel', '< Back', 'Next >', and 'Finish'.

Data Connection Wizard

Connect to Database Server

Enter the information required to connect to the database server.

1. Server name:

2. Log on credentials

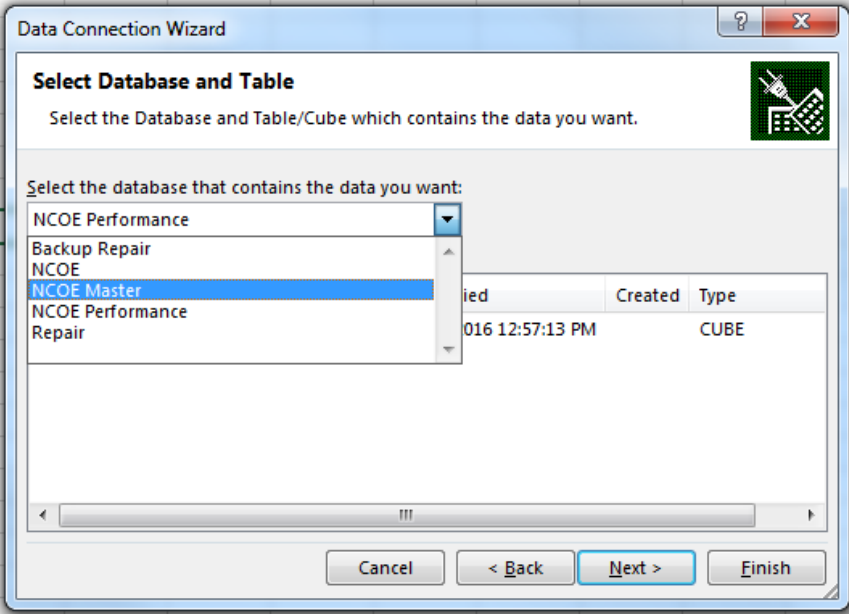
☒ Use Windows Authentication

☐ Use the following User Name and Password

User Name:

Password:

In the dropdown menu select **MASTER CUBE**



The screenshot shows the 'Data Connection Wizard' window with the title 'Select Database and Table'. It prompts the user to 'Select the Database and Table/Cube which contains the data you want.' A dropdown menu is open, showing a list of databases: 'NCOE Performance', 'Backup Repair', 'NCOE', 'NCOE Master' (highlighted), 'NCOE Performance', and 'Repair'. To the right of the dropdown is a table with columns 'Name', 'Created', and 'Type'. The table contains one row: 'NCOE Master', '016 12:57:13 PM', and 'CUBE'. At the bottom are buttons for 'Cancel', '< Back', 'Next >', and 'Finish'.

Data Connection Wizard

Select Database and Table

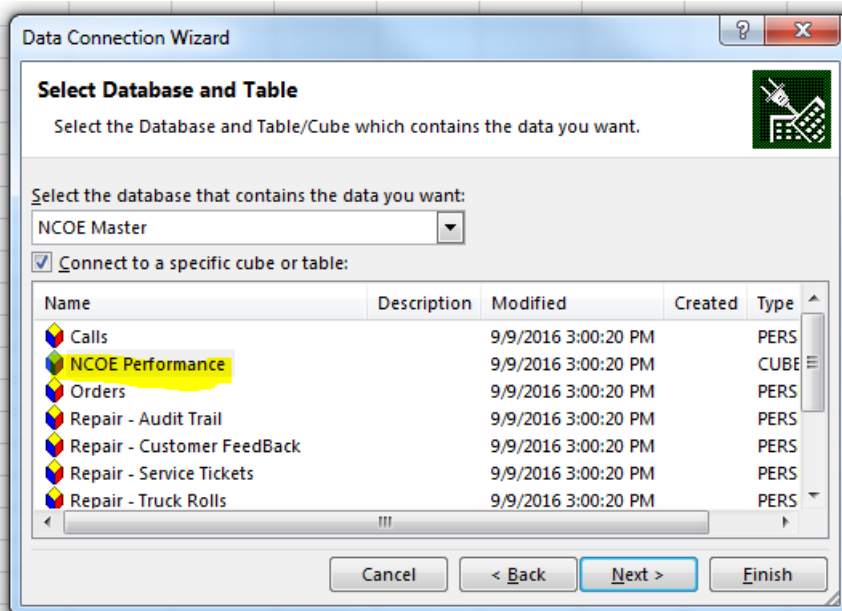
Select the Database and Table/Cube which contains the data you want.

Select the database that contains the data you want:

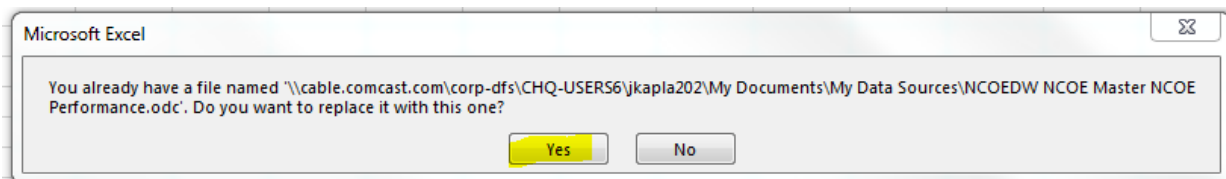
NCOE Performance
Backup Repair
NCOE
NCOE Master
NCOE Performance
Repair

Name	Created	Type
NCOE Master	016 12:57:13 PM	CUBE

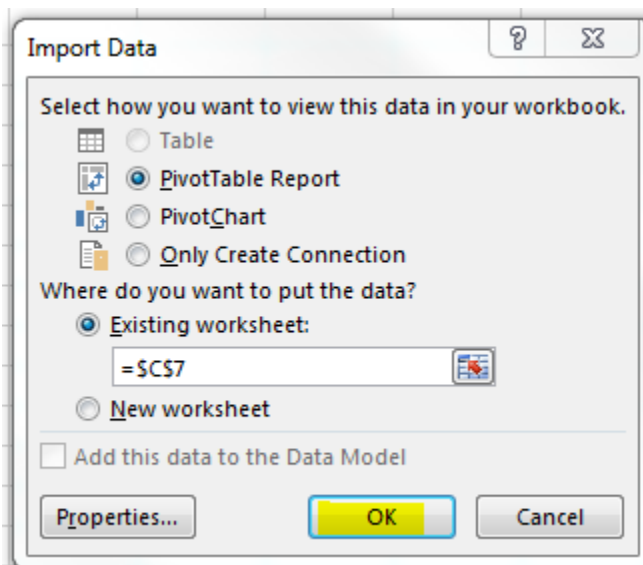
Select **NCOE Performance** and click **FINISH**



When the following alert pops up click **YES**



When the following alert pops up click **OK**



This should show up on your Excel spreadsheet

PivotTable1

To build a report, choose fields from the PivotTable Field List



PivotTable Fields

Show fields: (All)

Adjustments

☐ Adjustment Amt

☐ Adjustment Count

☐ Adjustment Per Call %

☐ Credit Amount Per Call

Agents

☐ Distinct Agents Count

Audit Trail

☐ 30 Day Repeat %

☐ 30 Day Repeat Combined

☐ 7 Day Repeat %

☐ 7 Day Repeat Combined

☐ Audit Trail Count

☐ Disconnected